**Agenda**

1. **Welcome and Introductions/Roll Call**
2. **RHP 17 Learning Collaborative Recap** 
   1. Monthly Call (resume schedule in October - 2nd Thursday of every month)
   2. Statewide Learning Collaborative Summit
3. **Raise Performance – Focus Area and Open Discussion** 
   1. **September Spotlight:** Proactive methods for continuous quality improvement: FMEA and Cause Mapping
   2. **Innovator Agent(s):** Ms. Suzie Van (Texas A&M Physicians, BVCCP Navigation Project) will share experiences using FMEA/Cause Mapping and a simple example of how to apply the method
   3. **Open Discussion:** Do you use either of these methods? How do you identify problems within your organization – can you recommend another approach? Share these strategies and pose questions/challenges/lessons learned.
4. **Learning Collaborative Updates/Upcoming Events**
   1. Monthly RHP 17 Newsletter
   2. LC Discussion Group
   3. Cohort Groups
   4. Upcoming Events – September 23rd Lunch & Learn (Appreciative Inquiry)
5. **Next Steps & Adjourn** 
   1. Next call scheduled for Thursday, October 9, 2014 at 10 a.m.

**Have an idea/suggestion to share or topic to recommend for future Learning Collaborative calls, articles, or upcoming events? Hosting an event or celebrating an achievement you’d like featured in the newsletter or spotlight on a call? We want to know!** *Email the Anchor Team at* [*rhp17@tamhsc.edu*](mailto:rhp17@tamhsc.edu)*.*