**Regional Healthcare Partnership 8**

**Monthly Conference Call**

**Tuesday, March 10, 2015 • 11:00 a.m. - noon**

Phone Number: 877-931-8150 **•** Participant Passcode: 1624814

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**ATTENDANCE**

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| **Organization** | **Name(s)** |
| Bell County Public Health District | Renee Stewart |
| Bluebonnet Trails | Beth McClary  Jennifer Bourquin  Morgan Starr  Russ Adams  Meghan Nadolski |
| Center for Life | Ranita Oliver  Joey Smith |
| Central Counties Services | Donna Flannery  Tia Mays  Michael Pinon |
| Hill Country MHMR | Kristie Jacoby  David Weden |
| Little River Healthcare | George DeReese |
| Baylor Scott & White Llano | Kim Schroeder |
| Baylor Scott & White Memorial | Bill Galinsky |
| Seton Harker Heights | Zach Dietz |
| Seton Highland Lakes | N/A |
| St. David’s Round Rock Medical Center | N/A |
| Williamson County and Cities Health District | James Morgan  Margie Riggio |
| RHP 8 Anchor Team | Jennifer LoGalbo  Gina Lawson |
| Other Stakeholders | Kenny Schnell – Williamson County EMS  Annie Burwell – Williamson County EMS –HealthcareLink  Christi Cook – United Region |

**AGENDA**

1. **Welcome and Introductions**
2. **RHP 8 Learning Collaborative Updates and Upcoming Events**
3. [RHP 8 March Newsletter](http://us8.campaign-archive2.com/?u=085e5ace42badb60a4dba747d&id=fd23a9f783)

* The newsletter goes out on the 1st Tuesday of every other month starting this month.
* For March, National Nutrition Month, we highlighted Williamson County and Cities Health District’s *Get Fit, Get Healthy, Get Movin’* (G3) healthy lifestyle childhood and family education project aimed at reducing obesity.
* Baylor Scott and White Llano’s behavior health project was highlighted. The project is aimed at connecting patients to mental health resources and increasing collaboration between EMS and the Sheriff’s office to reduce Sheriff’s office transport costs.
* Should you have any project information to share via the newsletter such as upcoming events, awards, successes, or your agency has been the news, contact the Anchor team!

1. [RHP 8 First, DY4, Face-to-Face Learning Collaborative Event](http://us8.campaign-archive2.com/?u=085e5ace42badb60a4dba747d&id=1509a0279f)

* RHP 8’s February 19th event at the TAMHSC in Round Rock was a success!
* The three goals included:
  + An overview of behavioral health in Texas by Melissa Rowan of Texas Council of Community Centers,
  + Provider panels sharing best practices, lessons learned, challenges faced, as well as looking to the future of the waiver – one panel focused on behavior health projects working with three regional independent school districts, and a second on patient navigation integrating behavioral health and primary care, and
  + An update from Joey Smith – Co-facilitator for the RHP 8 Behavioral Health/Primary Care Cohort.
* Thanks to our sponsor Bluebonnet Trails Community Services who helped make this event possible!

1. Reminder: RHP 17 will host a face-to-face learning collaborative on March 25th in Brenham at the Cannery. Visit the [RHP 17 website](http://www.tamhsc.edu/1115-waiver/rhp17/lc/lcevents.html) for more information.
2. **Update from RHP 8 Behavioral Health and Primary Care Cohort**

*Presented by: Jennifer Bourquin – Bluebonnet Trails Community Services*

See: ***RHP 8 Behavioral Health and Primary Care Cohort Team Charter***

* At the March 4th meeting, staff from Faith Mission in Brenham (Washington County) shared information about their Medical Assistance Program (MAP), offering short- and long-term access to medication for patients in need.
* Beth McClary shared a list of grants for ways to address the Cohort’s goal of identifying resources for the 7-10 day gap in accessing medication post discharge.
  + A follow-up meeting is scheduled to discuss grant resources.
* Transportation barriers are another topic goal for future meetings.
* The next meeting is on Tuesday, May 5, 1:00 – 3:00 p.m., Seton Highland Lakes - Burnet
* Contact the Anchor team if you are interested in becoming a member and visit the [Cohort webpage](http://www.tamhsc.edu/1115-waiver/rhp8/lc/cohort.html) to see meeting minutes.

1. **“Raise the Floor” – Focus Areas and Open Discussion**
2. **“Project Monitoring and Stakeholder Engagement”**  
   *Presented by: Jennifer LoGalbo –* *RHP 8 Anchor Team*

The RHP 8 Anchor team will share information about the fourth phase of the project management lifecycle, project monitoring, followed with a review of an easy-to-use and create project status update template. See: ***Project Monitoring and Stakeholder Engagement LOGALBO***

* Jennifer recapped the project management process.
* The focus was on the importance of open and ongoing communication with internal and external stakeholders, along with the use of project status update templates.
* An emphasis was placed on communicating qualitative and quantitative project outcomes, and determining a timeframe and format that works well for stakeholder needs and expectations.
* Visit the [Conference Call webpage](http://www.tamhsc.edu/1115-waiver/rhp8/lc/calls.html) for PowerPoint presentations for the previous three presentations from the series.
* Microsoft Word version of Project Status Update template is available as well.
* Annie Burwell provided feedback on project status update templates her team uses to communicate with stakeholders. The template provided by the Anchor team offers her a new option and she is considering using this along with other update templates at the Mental Health Task Force meetings as well.

1. **“Stakeholder Engagement and Data Sharing – Best Practices and Lessons Learned from RHP 19”**

*Presented by: Christi Cook – United Regional, Director of Case Management and Social Work*

(940) 764-3095, [CCook@unitedregional.org](mailto:CCook@unitedregional.org)

See: ***Stakeholder Engagement COOK***

* Christi shared her presentation at the Rural Learning Collaborative on March 6, and provided highlights on the RHP 8 call about the data dashboard her hospital and collaborating Providers use to monitor the effectiveness of referrals and impact on 30-day readmission rates.
  + The dashboard example provides a visual of the referrals received, referrals with completed services, and notification of those referred patients having been readmitted to the hospital.
* Her team holds monthly meetings with collaborating Providers to review patient records, but also address the readmitted patients when notified.

1. Open Discussion

* Ranita with Center for Life requested the Anchor team add stretch activities as an agenda item on the April monthly call.

1. **Next Steps/Adjourn**

Next Conference Call: Tuesday, April 14, 2015, 10:00 – 11:00 a.m.