**Regional Healthcare Partnership 8**

**Bi-Weekly Conference Call**

**Tuesday, July 22, 2014 • 9:00-10:00 a.m.**

Phone Number: 877-931-8150 **•** Participant Passcode: 1624814****

**ATTENDANCE**

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| --- | --- |
| **Organization** | **Name(s)** |
| Bell County Public Health District | Renee Stewart |
| Bluebonnet Trails | Vicky Hall  Kate Riznyk  Marlene Buchanan  Jamie Schmitt  Jennifer Bourquin |
| Center for Life | Jennifer McCoy |
| Central Counties Services | Ray Helmcamp  Robert Walker  Donna Flanery  Carols Sanchez  Tia Mays |
| Hill Country MHMR | Phyllis Guderian  Vince Ramirez  Christina Rivera |
| Little River Healthcare | N/A |
| Scott & White – Llano | Kim Schroeder  Randall Grimshaw |
| Scott & White – Memorial | N/A |
| Seton Hospital System | Melanie Diello |
| Seton Harker Heights | Zach Dietz |
| Seton Highland Lakes | Crissy Calvert |
| St. David’s Round Rock Medical Center | N/A |
| Williamson County and Cities Health District | Matt Richardson  Mary Faith Sterk  Pauline VanMeurs  Lisa Morse |
| RHP 8 Program Director | Jennifer LoGalbo |
| RHP 8 Program Assistant | Gina Lawson |
| Other Stakeholders | RHP 7 - Darlene Lanham,  Lone Star Circle of Care – Ayla Landry  TEXVET - Kerri Harmon, Micah Burnett, & Betty Sandefur |

**AGENDA**

1. **Welcome and Introductions**
2. Introduce Anchor team
3. Roll call of stakeholders on call by Provider-organization
4. Open to the region
5. **RHP 8 Learning Collaborative Updates**
6. RHP 8 Learning Collaborative event - August 20th

* The event is on August 20th, from 1-4 p.m. in Williamson County at the Georgetown Chamber of Commerce.
* The theme will be “Big Data, Big Health” and it will focus on the importance of data collection and reducing obesity.
* RSVP with the Anchor team if interested in attending.

1. Behavioral Health and Primary Care Cohort meeting - Thursday, July 31st, 9:30 a.m. – 11: 00 a.m.

* If interested in attending, RSVP with Ray Helmcamp, cohort facilitator and co-facilitator.
* We look forward to the meeting and the cohort will provide an update to RHP 8 stakeholders on the August 5th bi-weekly call.

1. Reminder to visit the RHP 8 Website

* A reminder to check out the RHP 8 timeline page. It has a [color-coded Google calendar](http://www.tamhsc.edu/1115-waiver/rhp8/timeline.html) that presents a “month” view of events in the region. We update it regularly and hope it is helpful!

1. Statewide Learning Collaborative Event

* On Sept. 9-10 in downtown Austin at the AT&T Executive Center.
* Since seating is limited, there will be webcast opportunities. HHSC will provide additional information as the event draws closer.

1. Opportunities to Participate in Other-RHP Activities

* We have quite a few Providers who are implementing projects in multiple RHPs.
  + If you attend other RHP learning collaborative events, please let the Anchor team know and we invite you to share key takeaways from those events with the rest of the region on these bi-weekly calls.

1. RHP 8 Learning Collaborative Discussion Group

* RHP 8 stakeholders who expressed interest in joining the RHP 8 LC Discussion Forum were added by the Anchor team on June 26th. We have over 35 people in the Google group. This includes Providers, IGT Entities, elected officials, and the Anchor team.
* If you are interested in joining the RHP 8 LC Discussion Forum group, let the Anchor team know and we can add you.

1. **“Raise the Floor” – Providers Discuss Topic Areas and Open Discussion**
2. Project Spotlight: “Providing Peer Support Services in Blanco and Llano Counties to Meet Overall Needs of Veterans with Behavioral Health Issues”

*Presenter: Vince Ramirez and Cristina Rivera, Hill Country Community MHMR Center (Hill Country)*

# YouTube clip which will be referenced during the presentation is from [www.VetsPrevail.org](http://www.VetsPrevail.org): <http://www.youtube.com/watch?v=6VmUulPab4M>

**Overview:**

* The RHP 8 team had the pleasure of meeting Mr. Ramirez at the Llano County Hill Country facility in June. We heard about the numerous innovational projects being implemented by Hill Country, and we really enjoyed hearing Vince tell us about the veterans peers support project.
* Vince’s project focuses on implementing veteran mental health services within the Blanco and Llano counties to meet the overall health needs of veterans dealing with mental and behavioral health issues.
* The project expands peer support services offered by Hill Country to this area of Texas in an effort to identify veterans, and their family members, who need all-inclusive community-based wrap-around mental and behavioral health services.

**Presentation highlights:**

* 1 in 5 veterans consider suicide.
* This program is helping to build support for veterans and their families among the community. Staff reached out to the Sheriff Departments and area judges to provide information on what services were offered, and where and how to refer community members in need of services or who are in a crisis –thus saving lives. In reaching out to an area judge, Hill Country was able to receive free office space to use for veteran services. Creating a “neutral” territory for veterans to receive services without the “stigma” or entering a mental health facility.
* In Llano, Cristina Rivera provides services to 10 veterans and their families.
* The program helps veterans and their families to:
  + Express themselves and decompress (common issues: aggravation, anger, emotional distance, substance abuse, etc.)
  + Gain better communication tools and outlets to minimize the tension in households which has been leading to crisis
  + Gain understanding of post-traumatic stress disorder (PTSD) and how to address it and other combat-related symptoms
* Staff coordinators are veterans with various mental health trainings and deployment/combat experience to better relate with veterans.
* A one-week, 40-hour training called “Bring Everyone into the Zone” is offered in Killeen, TX. The course provides PTSD support and support group facilitation training.
* Another program for veterans through TEXNET is the Military Veteran Peer Network
* Hill Country’s Kerrville site offers a one-stop shop for veterans to help with filing VA claims and accessing other financial assistance programs.
* Hill Country’s San Marcos site offers programs outdoors like hiking and canoeing for veterans.
* A smart phone app for veteran mental health services is coming soon.

1. Innovator Agent: “Expanding Community Settings Where Outpatient Substance Abuse Treatment is offered in Williamson County”

*Presenter: Jamie Schmitt, Bluebonnet Trails Community Services*

**Overview**:

* Jennifer LoGalbo had the privilege of meeting Jamie at the Georgetown outpatient substance abuse facility in May.
* Jamie’s project focuses on establishing outpatient substance abuse treatment sites in Georgetown and Marble Falls to meet the needs of a growing population.
* Before the 1115 Waiver, BTCS did not provide direct substance abuse treatment services, only assessment and referral.
* There were no intensive outpatient substance abuse programs in Williamson and Burnet County.

**Presentation highlights:**

* **Substance Abuse Services Chart:**

|  |  |  |
| --- | --- | --- |
| **Location** | **Since doors opened in** | **# of clients** |
| Georgetown | October 2013 (Adults)  May 2014 (Adolescents) | 88 (Adults)  16 (Adolescents) |
| Marble Falls | March 2014 | 33 (Adults)  1 (Adolescent)  Services expanding to adolescents soon |

* Co-location of services in Georgetown are at the Respite Center and Substance Abuse Center.
* A Round Rock center will open in one month.
* DSHS has stated this is a model program for others to learn from
* Assistive and supportive services for males and females ages 13 and over include:
  + Bettering overall quality of life
  + Integration of health services
  + Crisis services
  + Case management
  + Treatment/recovery programs for mental illness and substance abuse
  + Interim services while client is waiting to get into a higher level treatment center
* Transportation is still a barrier due to the large geographic area and lack of public transit. Staff welcomes ideas to overcoming this barrier to accessing care. They are looking into how they can offer transportation.
* Success story - Patient Example #1: A woman’s children were placed in temporary care through Child Protective Services (CPS). CPS ordered her to participate in a 30-day in-patient substance abuse treatment program in order to get her children back. She completed the following services through Bluebonnet Trails and now is thriving with her children:
  + Interim program until she was admitted into 30-day in-patient treatment program
  + 30-day in-patient treatment program
  + 6-week supportive level care
  + Currently continues receiving services two nights a week
* Success story - Patient Example #2: Patient was very resistant to receiving services. Staff helped to remove the shame he felt with a holistic approach. He received the following services and is thriving:
  + Temporary housing
  + Acquired job
  + Bikes to work and substance abuse services
  + Continued with services even after the death of a loved one
  + Now has permanent housing
  + Continues with after-care once a month

1. Open Discussion
2. Question from Vicky Hall with Bluebonnet Trails - Regards Cat 3 feedback from HHSC: What if the same project that is in two different RHPs received differing feedback on a measure.

Anchor response: Providers in the region have been selecting the same measure for both RHPs, and note that it was selected to keep consistency with the project.

1. Ray Helmcamp with Central Counties Services suggested the topic of sustainability be discussed at Provider sites with DY4 and DY5 fast approaching. Jennifer LoGalgo offered to have sustainability be a topic of discussion on a bi-weekly call.
2. **Next Steps/Adjourn**

* Next call scheduled: Tuesday, August 5, 2014, 9:00-10:00 a.m. and will focus on project sustainability.
* If you would like to highlight your project on the August 19th bi-weekly call, let the Anchor team know!

**UPCOMING DEADLINES**

|  |  |  |  |
| --- | --- | --- | --- |
| **Date** | **Who Is Turning Something In?** | **What Item is Due/What Activity is Being Held?** | **Additional Notes from the Anchor Team** |
| July 23 – Wednesday | DSRIP Providers DSRIP IGT Entities UC Providers UC IGT Entities | Submit Section I updates to Anchor team by 5 p.m. | If the Anchor team does not receive updates from stakeholders, Anchor team will submit current Section I information to HHSC. |
| July 23 – Wednesday | UC Providers | Submit request for a UC application to HHSC Rate Analysis if you are eligible for DY3 UC payments and wish to participate in the program. | Should you have any questions, follow up directly with HHSC Rate Analysis by emailing the UC inbox at [uctools@hhsc.state.tx.us](mailto:uctools@hhsc.state.tx.us). |
| July 23 – Wednesday | DSRIP Providers | Submit Medicaid/low-income uninsured percentage splits to Anchor team by 5 p.m. This only affects 3 Providers in RHP 8 who the Anchor team has been in contact with the past week. | If Providers do not submit information to the Anchor team, HHSC has said they will work directly with Providers to get the information so that they are able to respond to a legislative request to get the estimated impact of DSRIP on the low-income uninsured population in Texas. |
| July 28 –  Monday | RHP 8 Anchor team | Submit Medicaid/low-income uninsured percentage splits to HHSC. | Anchor team will copy 3 affected Providers on submission to HHSC. |
| July 31 – Thursday | RHP 8 Behavioral Health/Primary Care Cohort | First face-to-face meeting hosted at the Texas A&M Health Science Center campus in Round Rock (9:30 – 11:00 a.m.). | If you plan to attend, please RSVP with the cohort facilitator and co-facilitator: Ray Helmcamp – [ray.helmcamp@cccmhmr.org](mailto:ray.helmcamp@cccmhmr.org) and/or Joey Smith – [joey.smith@cflr.us](mailto:joey.smith@cflr.us). |
| August 1 – Friday | RHP 8 Anchor team | Submit Section I updates to HHSC. |  |
| August 1 – Friday | DSRIP Providers | Submit DY4 & DY5 change requests (plan modifications and/or technical corrections) to Anchor team by 5 p.m. | The Anchor team must compile all the Excel documents, Word documents, etc. and mail those to HHSC as one package. If you do not plan to submit any documents as part of this process, email the Anchor team to let us know. |
| August 4 –  Monday | HHSC | Category 3 Feedback due to HHSC from Providers. | Cat 3 feedback will go directly from Providers to HHSC with a copy to the Anchor team. |
| August 8 –  Friday | RHP 8 Anchor team | Submit DY4 & DY5 change request documents (plan modifications and/or technical corrections) to HHSC. | Anchor team will let Providers know when materials have been received by HHSC. |
| August 20 – Wednesday | RHP 8 Stakeholders | RHP 8 Learning Collaborative being held in the afternoon at the Georgetown Chamber of Commerce (1 – 4 p.m.). | If you plan to attend, please RSVP with the RHP 8 team as seating is limited: Gina Lawson - [glawson@tamhsc.edu](mailto:glawson@tamhsc.edu). |