**Regional Healthcare Partnership 8**

**Bi-Weekly Conference Call**

**Tuesday, September 2, 2014 • 9:00-10:00 a.m.**

Phone Number: 877-931-8150 **•** Participant Passcode: 1624814****

**ATTENDANCE**

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| **Organization** | **Name(s)** |
| Bell County Public Health District | Renee Stewart |
| Bluebonnet Trails | Vicky Hall  Jennifer Bourquin  Jamie Schmitt  Tiffany Gonzales  Emily Hutchinson  Pam Krejci  Kris Tamez  Beth McClary |
| Center for Life | Alexis Fletcher |
| Central Counties Services | Eldon Tietje  Ray Helmcamp  Donna Flanery  Michael Pinon  Tia Mays |
| Hill Country MHMR | Kristie Jacoby  David Weden |
| Little River Healthcare | George DeReese |
| Scott & White – Llano | Kim Schroeder |
| Scott & White – Memorial | N/A |
| Seton Hospital System | N/A |
| Seton Harker Heights | Zach Dietz |
| Seton Highland Lakes | Jennifer Ransier  Crissy Calvert |
| St. David’s Round Rock Medical Center | N/A |
| Williamson County and Cities Health District | Victoria Lippman  Mary Beth Gangwer  Matt Richardson  Marjie Riggio |
| RHP 8 Anchor Team | Jennifer LoGalbo  Gina Lawson |
| Other Stakeholders | Annie Burwell  Pauline VanMeurs  Darlene Lanham – RHP 7  Mallory Johnson – RHP 10 |

**AGENDA**

1. **Welcome and Introductions**
2. Introduce Anchor team
3. Roll call of stakeholders on call by Provider-organization
4. Open to the region
5. **RHP 8 Learning Collaborative Updates**
6. Recap from RHP 8 Regional Learning Collaborative Event

* RHP 8 hosted semiannual, face-to-face event Wednesday, August 20th.
* Stakeholders from across the state came together to learn about big data and big health.
* Participants heard from guest speakers (HHSC, WCCHD, and Bluebonnet) who shared information about what "big data" is, and how it can be collected, analyzed, and leveraged to target disparate health populations.
* Should you need a copy of the sign-in sheet for meeting your learning collaborative metric email the Anchor team.
* The evaluation forms from the August event will help guide the content for the next collaborative, but the Anchor team would also like your input.
  + If you would to be on the learning collaborative planning committee, contact the Anchor team.

1. Behavioral Health and Primary Care Cohort Meeting – Wednesday, Sept. 3, 1-3 p.m., Burnet

* Participants will be focusing on addressing Goal 1: Increase Communication Among Cohort Participants
* For more information, see attached ***Cohort Overview and Team Charter***
* The cohort is helping to connect DSRIP project managers with similar or complementing projects to share resources and referrals.
* Anyone can become a cohort member at any time.
* Visit the [Cohort webpage](http://www.tamhsc.edu/1115-waiver/rhp8/lc/cohort.html) for more information and planning documents.

1. Peer-to-Peer Opportunities to Participate in Learning Collaborative Activities

* RHP 7 Learning Collaborative Event, Tuesday, Sept. 16, Austin Marriott South in downtown Austin
  + Update from Darlene Lanham; RSVP: [Darlene.lanham@centralhealth.net](mailto:Darlene.lanham@centralhealth.net), by Friday, 9/5
    - For more information, see attached ***Save the Date: Central Health***
    - Darlene Lanham provided an overview of the full day schedule.
    - The theme is *Patient Engagement.*
* RHP 10 Learning Collaborative Event, Thursday, Sept. 25, Hilton Hotel in downtown Fort Worth
  + Update from Mallory Johnson; RSVP: <http://www.rhp10txwaiver.com/informationresources/registration92514.html>
    - For more information, see attached ***RHP 10 Learning Session Agenda***
    - Mallory Johnson provided an overview of the full day schedule. DSRIP project staff will provide story boards/quality presentations and have networking opportunities.
    - RHP 10 has two [Collaboratives](http://rhp10txlc.com/collaboratives/):
      * + Care Transitions and Patient Navigation
        + Behavioral Health and Primary Care Integration

1. Regional Opportunities to Participate in Learning Collaborative Activities

* RHP 8 and RHP 17 Lunch & Learn Presentation – Appreciate Inquiry (AI) as a continuous quality improvement (CQI) and change management tool
  + Tuesday, Sept. 23rd, noon-1 pm; RSVP: [glawson@tamhsc.edu](mailto:glawson@tamhsc.edu)
  + Registrants will receive the call-in information and PowerPoint presentation prior to the call.
* Bluebonnet Trails is offering Youth Mental Health First Aid USA “train the trainer” opportunity
  + Bluebonnet Trails asks that trainers commit to providing at least 2 trainings in the community for this free training opportunity.
  + Apply with Pam Krejci by Friday, September 5: [Pamela.krejci@bbtrail.org](mailto:Pamela.krejci@bbtrail.org)
  + For more information, see attached ***Youth Mental Health First Aid USA***

1. Project Sustainability – no comments/questions.
2. **“Raise the Floor” – Providers Discuss Topic Areas and Open Discussion**
3. Project Spotlight: “Expanding Behavioral Health Care for Persons in Eastern Williamson County”

*Presenter: Tiffany Gonzalez, Bluebonnet Trails Community Services*

* This is one of nine Bluebonnet projects being implanted in RHP 8.
* This project proposes to provide outpatient behavioral health services and provide services to a group of patients currently ineligible for services.
* Bluebonnet is providing services to all behavioral health diagnostic groups which include substance use disorders.
* This project is called “Expanded Access”. When the Taylor clinic opened three years ago, the program provided services only to Williamson county residents, but now it serves all of Bluebonnet Trails’ service area.
* Services include: case management, family, group and couple therapy, yoga, supportive housing and employment services, and others.
  + Group classes include: Love and Logic, anger management, and others
  + Psychological/medical services are provided in-person and telemedicine.
* This clinic collaborates with the “Access to Care” primary health care program that serves Williamson County/St. David’s Round Rock Medical Center.
* Advantages of the “Expanded Access” program:
  + Patients who may have been out of their service area do NOT have to change providers. Whereas, under another program, they would have to change providers who they’ve established trusting relationships with.
  + Families can choose services rather than being limited to the required services under other programs.
  + The expanded access to counseling services has aided patients to stop medications.
* Overall DY3 project data:
  + Target number of clients served: 700
  + Actual number of clients served: 802
* Challenge is the need to increase staff to accommodate the patient need
* Taylor clinic project data since June 2013:
  + 197 counseling sessions provided
  + 130 medication management services provided
  + 93 people served
* Other Bluebonnet Trails news: Hutto ISD now has a clinic dedicated to serving Hutto ISD staff, students, faculty and family members.

1. Innovator Agent: “Collaborating with Community Stakeholders and Navigating Patients in Burnet County”

*Presenter: Crissy Calvert, Seton Highland Lakes*

* Seton Highland Lakes’ patient navigation system has been created to connect county indigent clients, Medicaid recipients, and uninsured patients with primary care or medical homes, in order to reduce emergency department utilization for ambulatory care, and provide cost-effective, timely, and site-appropriate health care services.
* Meeting format:
  + The time generally fits the medical director’s schedule due to his busy schedule.
  + Bluebonnet Trails staff provide updates and discuss shared clients then they are free to leave.
  + The nurse case management documents care plans, personal client input, etc. to share and refer to as needed.
  + The multi-disciplinary team approach helps with sharing updates about the patients (i.e. access to medication patient assistance programs), for continued collaboration and better health care outcomes. Integrates the clinical world with the non-clinical world.

1. Open Discussion

* Access these and previous meeting minutes/attendance rosters via the [Bi-Weekly Conference Call](http://www.tamhsc.edu/1115-waiver/rhp8/lc/calls.html) webpage to document for learning collaborative metric reporting.

1. **Next Steps/Adjourn – Next call rescheduled to: Wednesday, September 17, 2014, 9:00-10:00 a.m.**

* RECHEDULED FROM TUESDAY, SEPTEMBER 16

Attachments – The following supplemental handouts were emailed out with the agenda and meeting minutes.

1. Cohort Charter
2. Cohort Overview
3. RHP 7 – Learning Collaborative Flyer – September 16, 2014
4. RHP 10 – Learning Collaborative Draft Agenda – September 25, 2014
5. Mock Meeting Minutes – Seton Highland Lakes – Multi-disciplinary team case conference example
6. Youth Mental Health First Aid Training Flyer